

## Flexible on-site maintenance, tailored to suit your needs.

At Edwards, we understand vacuum like no other. As pioneers of vacuum technology, we have an established and diverse installed base, where we continue support and service vacuum equipment every day. This experience has enabled us to develop a set of managed maintenance solutions capable of delivering distinctive benefits.

We work with you, and by understanding your needs, we develop a maintenance program to help you meet your operational goals. Our qualified engineers can provide you with strategies and training to help you get the best from your vacuum system.

## Driving down the Total Cost of Ownership

However you measure cost, the ability to plan ahead is key. Our managed maintenance approach provides the tools for you to do so in confidence. By optimising maintenance events around the needs of your business will reduce your total cost of ownership and increase performance. Other benefits include:

- Reduced maintenance cost
- No unplanned stoppages
- Pre-set service budget
- Original spares and accessories
- Access to Best Known Methods

## What does this mean?

Managed maintenance enables simple budgeting and cost management, whilst retaining access to OEM levels of support and technical expertise. A simple managed maintenance plan is **the most cost effective** way to maintain your Edwards vacuum equipment.

## Effective, managed maintenance solutions to improve your business

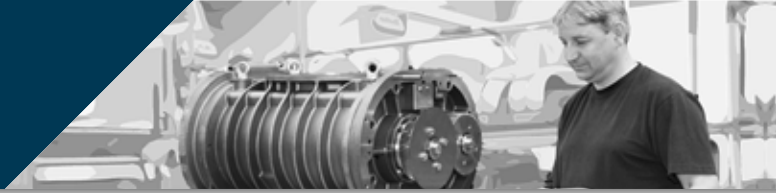


Dedicated service engineers



Quick Response and Best Known Methods

# Managed Maintenance



## Easy access to the right service at the right time

Our on-site services also include installation and commissioning, training, and the diagnostic repair of pumps or booster to get you up and running in the first place. Regular scheduled maintenance is crucial to identifying potential problems before they occur. Our qualified service engineers can help you monitor and maintain your vacuum system to avoid one off costly repairs and manage service costs on a fixed budget.

## Solutions to suit you

Our managed maintenance solutions provide the tools for you to plan ahead with confidence. We work with you to understand your needs, and can propose a strategy to help you meet your goals. Your specific requirements are accommodated around the following strategies:



### Comprehensive Care:

Provides regular scheduled maintenance, conducted in line with an agreed Service Plan using Best Known Methods. All parts and labour charges are included for planned and corrective maintenance for the duration of the contract.



### Essential Care:

Includes all parts and labour charges associated with regular scheduled maintenance. Service is completed in line with an agreed Service Plan using Best Known Methods. Parts and labour associated with repair and corrective maintenance are charged additionally as required.



### Secure Service Warranty:

Is specifically intended to provide peace of mind and support should the need arise. Having completed an initial service, we then guarantee the pump(s) operation for a further 12 months. Should the worst happen, we offer repair or replacement of your pump(s).

To discuss the benefits that on-site managed maintenance can bring, contact your local Edwards service representative.

Publication Number: F00810895 Issue A  
© Edwards Limited 2015. All rights reserved  
Edwards and the Edwards logo are trademarks of Edwards Limited

Whilst we make every effort to ensure that we accurately describe our products and services, we give no guarantee as to the accuracy or completeness of any information provided in this datasheet. Edwards Ltd, registered in England and Wales No. 6124750, registered office: Manor Royal, Crawley, West Sussex RH10 9LW, UK

[edwardsvacuum.com/service](http://edwardsvacuum.com/service)

